APPENDIX Q
RESOURCES FOR INFORMAL RESOLUTION OF
COMPLAINTS OR GRIEVANCES
(Updated July 14, 2015)

For disability-related formal grievances and informal resolution:

Ashish Sahni, Associate Chancellor and ADA Compliance Officer, 459-4380 (voice), 459-2098 (fax), ashish@ucsc.edu

For student classroom; educational and program accommodation; and access-related formal grievances and informal resolution:

Rick Gubash, Director of Disability Resource Center and ADA Program Access Coordinator for Student Program Access, 459-2089 (voice), 459-5064 (fax), rgubash@ucsc.edu, 146 Hahn Student Services

For disability-related computer access and IT-related reasonable accommodation:

Jim Phillips, Director of Learning Technologies and ADA IT Accessibility Coordinator, 459-2410 (voice), jphilli1@ucsc.edu

For facility, program, and event access; accommodations; formal grievances and informal resolution:

Susan Willats, ADA Facilities Access Coordinator, 459-3759 (voice), 459-2759 (fax), willats@ucsc.edu

For employment-related reasonable accommodation:

Kelly Roberts, Disability Management Coordinator, 459-4602 (voice), 459-3683 (fax), roberts@ucsc.edu

For employment-related disability discrimination issues:

Ciel Benedetto, Assistant Director for EEO, Office for Diversity, Equity, and Inclusion 459-3676 (voice), 459-2670 (fax), cbene@ucsc.edu

For formal grievances and informal resolution based on alleged discrimination relating to race, color, national origin, religion, ancestry, marital status, age, or service in the uniformed services:

Lucy Rojas, Assistant Dean of Students, 459-1676 (voice), 459-3188 (fax), larojas@ucsc.edu, 245 Hahn Student Services
For formal grievances and informal resolution based on alleged sex or gender discrimination, sexual harassment, or sexual assault:

Tracey Tsugawa, Title IX/Sexual Harassment Officer, 459-2462, ttsugawa@ucsc.edu

For questions about or alleged violations of University policy related to privacy of student records:

Tchad Sanger, University Registrar, 459-5604, cpsanger@ucsc.edu

For conflict resolution assistance:

Nancy Heischman, Director of Conflict Resolution Services, 459-2290, nheischm@ucsc.edu

Additional Resources

Richard Hughey, Vice Provost and Dean of Undergraduate Education, 459-4908 (voice), vpdue@ucsc.edu

Tyrus Miller, Vice Provost and Dean of Graduate Studies, 459-5079 (voice), 459-5079 (fax), vpdgs@ucsc.edu

College Administrative Officers:

Alex Belisario, Crown College and Merrill College, 459-2452, aabelisa@ucsc.edu

Carolyn Golz, Cowell College & Stevenson College, 459-2638, cgolz@ucsc.edu

Deana Slater, College Nine & College Ten, 459-3122, dslater@ucsc.edu

Susan Welte, College Eight and Oakes College, 459-2922, swelte@ucsc.edu

Michael Yamauchi-Gleason, Porter College and Kresge College, 459-5015, myg@ucsc.edu