“I didn’t know I could get in trouble for that!”

Understanding Student Conduct

Student Services Managers Meeting
December 16, 2015
Ross Maxwell - Assistant Director for Student Conduct
Cliff Golz - Student Conduct Officer
Learning Outcomes:

Following today’s session, participants will…

Be familiar with policies & processes contained in the Student Policies and Regulations Handbook.

Be able to answer basic questions from students about the Student Conduct Process & the Student Grievance Process.

Know how to effectively refer students with questions about conduct or grievances.
Agenda for Our Session:

Student Conduct and Student Policies and Regulations Handbook overview:

Student Conduct structure at UC Santa Cruz

Handbook basics: Jurisdiction & Applicability.

Brief process overview of the processes

New model for Sexual Assault/Sexual Violence Overview.

Questions and answers.
Approximately 40 “Conduct Officers” across campus - This includes several staff who do conduct “full-time”. The Majority of the conduct officers work in Colleges, Housing & Educational Services (CHES) with a few in Campus Life. The most frequent violations are: Digital Millennium Copyright violations (e.g. illegal downloads), Alcohol Violations and Drug (marijuana) Violations. Student Conduct caseloads do not include any Academic Integrity cases.
What Makes Student Conduct Important?

Maintains community standards among students. Community standards help to create an environment conducive to academic pursuits.

Provides an opportunity for staff to have targeted interactions with Students around specific issues.

Serves as another “touch-point” for students during their time at UCSC.

Assists in retaining students.
Student Policy At-A-Glance

Students are tied to the Code of Conduct through the admissions process (Statement of Intent to Register). The current handbook is 91 pages long and covers everything from the definition of a student to how student fees are used. There are 40 policies at UC Santa Cruz, the majority are shared across all UC’s. Per UC policy, conduct records are retained for 7 years unless there is a dismissal which is held for 50 years.
Jurisdiction of the Conduct Process

- The university can address policy violations...
  - ...for incidents that occur on campus and/or at official university events.
  - ...for serious incidents regardless of location.
  - ...conduct which egregiously and or repeatedly has negatively impacted members of the surrounding off campus community which violates federal, state or local laws/ordinances or conduct which severely impacts or strains emergency response abilities in the surrounding community.
What does the Student experience during the process?

First and foremost, the Conduct process is educational.

Students are heard through the process and treated with dignity & respect.

Though conduct officers have different styles, the majority of meetings are conversational, not formal & rigid.

If students are found responsible for violating policy, the sanctions are tailored to address the individual student needs.
System-Wide Student Conduct

The UC Office of the President (UCOP) is implementing significant changes to conduct violations involving Sexual Assault, Sexual Violence, Stalking, etc.

Chancellor Blumenthal emailed the University community on December 8, 2015 regarding the changes, particularly around outcomes for those responsible.
Student Grievance Process

The Student Grievance Process a reparative process, outlined in the student handbook.

The process provides students with an avenue to address alleged discrimination.

The process covers a variety of areas ranging from gender expression to record of military service.

The Grievance process works closely with the Disability Resource Center and Title IX Office to address ADA and
Student Grade Grievance

Overseen by a committee that is administered under the Senate Committee on Educational Policy.

For students who believe their grades were based on non-academic criterion or whose grades were not indicative of their academic performance.

Grade Grievances are submitted in writing to the Academic Senate Office.

The complaint must first be brought to an instructor within a “regular” quarter and the formal grievance submitted within six
Thanks for your time & attention!

Who has questions?!?

Contact us!

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